

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 East Capitol Avenue
Post Office Box 19280
Springfield, Illinois 62794-9280

ILLINOIS COMMERCE COMMISSION
MAY 3 3 25 PM '01
ORIGINAL
CHIEF CLERK'S OFFICE

For Commission Use Only:

Case 01-0361

Regarding a complaint

by Augustine Lee & Frank Lee
(Person making the complaint)

against Peoples Energy
(Utility name)

as to A payment of \$17,992.03 requested by Peoples Energy
for unmetered gas
(Reason for complaint)

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is P.O. Box 24248 Chicago, IL 60624

The service address that I am complaining about is 3500 W. Adams, Chicago, IL 60624

My home telephone number is [773] 826-3581 After 2:30 p.m.

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at [773] 534-6840

Peoples Energy (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

200.150 & 200.170

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? X Yes No

Has your complaint filed with that office been closed? Yes X No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

1. On September 28, 2000, Peoples Energy installed a gas regulator and a gas meter at my residence after informing me on September 25, 2000 that the installation would be done.
2. During the installation of the gas meter, I was informed that an illegal connection was in the piping which I had no prior knowledge of.
3. Three different supervisors were summoned to the residence at which time I informed each of the supervisors that I had no knowledge of an illegal connection.

Please clearly state what you want the Commission to do in this case.

To determine the duration of the illegal connection and the formula/years used to arrive at the \$17,992.03

Date: April 30, 2001
(Month, day, and year)

Complainant's signature

Augustine Lee Frank Lee

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must watch you fill out this part of the form.

I, Augustine Lee Frank Lee, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Augustine Lee Frank Lee
(Signature)

Subscribed and sworn/affirmed to before me this 30th day of April, 192001.

Lucy Prosia
Notary Public, Illinois



NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.

Continuation of Complaint (Augustine & Frank Lee)

4. Peoples Energy workers entered the premise on September 25, 2000 to see where the present meter was installed. After having a three (3) days advance notice, I certainly would not have allowed Peoples Energy to install a new gas meter knowing there was an illegal connection.

5. How did Peoples Energy arrive at the amount of \$17,992.03? We have always paid Peoples Energy monthly. Three adults reside at 3500 W. Adams and all three work days. During the winter months the thermostat is on 60 degrees during the day, 70 degrees in the evening and down again at night. There are two (2) wood burning fireplaces which are also utilized.

6. On September 28, 2000, workers from Peoples Energy spilled a liquid into a box containing a 35 years collection of priceless and irreplaceable slides and 8mm film which were destroyed by the spillage. This incident can be confirmed by the workers and one of the supervisors. How will we be compensated for our loss?